

# Welcome



# RUNNERS

## SPRING 2025

UTSA Housing

# HOME SWEET HOME

UTSA Housing and Residence Life would like to be the first to officially welcome you to campus in one of our five on-campus housing properties owned and operated by UTSA: Alvarez Hall, Chisholm Hall, Chaparral Village, Guadalupe Hall, and Laurel Village.

This welcome packet will have essential information to your Academic Term here on campus with us.

Welcome to your home away from home runners!



**GO RUNNERS!**

# RESIDENCE LIFE

Throughout the year Resident Assistants (RAs) selected are a great source of information for residents staying on campus with us. RAs will create group chats via the Groupme app to communicate important information that student will need to be kept in the loop about.

Living on campus can provide a great experience to meet so many new people and make connections that can last a lifetime.

Stay connected to things at UTSA that you and your new friends can do together.



# UNIT CONDITION FORM

As you are moving into a previously occupied unit you may notice some preexisting damages. This form is where you will note those damages to avoid being held responsible for prior damages. **Please be sure to complete this by January 21st!**

Alvarez Hall

Chaparral Village

Chisholm Hall

Guadalupe Hall

Laurel Village

# SETTING UP INTERNET

Visit MyResNet.com

Search University of Texas at San Antonio

Select your property and the associated location. Then enter your room number.

Sign up! (this can be done prior to arriving to campus).

Need more help call the support number for more assistance.

**877.632.3356**

**APOGEE**  
RESNET

*Providing Network Service & Support for Your Residence.*

## Get Connected to the Internet

It's easy to get started.

Create an account, manage devices and get connected and online in no time.

**Sign Up**

## Manage Your Account

Username:

Password:

[Forgot Username or Password?](#)

**Login**

# WORK ORDERS

Click the link below to submit a work order request. The work order request link is also available through the housing portal and provided at your front desk.

If any issues do occur, make sure you submit a work order request **FIRST!** You must submit a separate request for each issue.

UTSA Housing and Residence Life

University of Texas - San Antonio

Welcome to UTSA Housing Facilities On-line Work Request System



Housing and Residence Life

Should you need help you can stop by your front desk to seek assistance.

During the week of move in maintenance will be prioritize the follow requests:

1. **AC Issues**
2. **Water Leaks**
3. **Door Lock Issues**

\*please keep in mind other students will be moving in and submitting work-orders as well. All requests will be addressed in a timely manner\*

# PACKAGES

Students can receive packages from UPS, DHL, and FedEx. **We unfortunately do not receive mail from USPS.** Students also have the option of getting a PO box at the UPS store on campus in the Student Union.

## ALVAREZ HALL

6908 North Loop 1604 West  
San Antonio, TX, 78249

## CHAPARRAL VILLAGE

6910 North Loop 1604 West  
San Antonio, TX, 78249

## CHISHOLM HALL

6960 North Loop 1604 West  
San Antonio, TX, 78249

## GUADALUPE HALL

6902 North Loop 1604 West  
San Antonio, TX, 78249

## LAUREL VILLAGE

6904 North Loop 1604 West  
San Antonio, TX, 78249

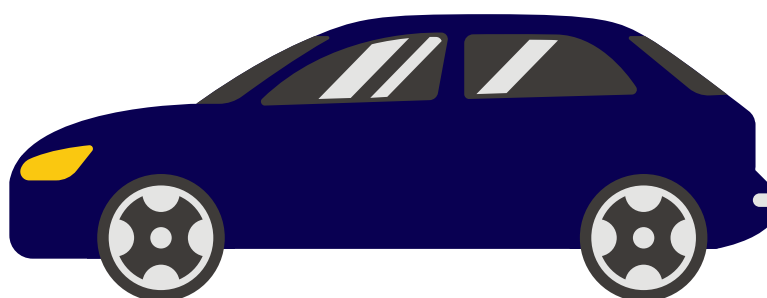
# MEAL PLAN

If you have not already selected a meal plan, visit [my.utsa.edu](https://my.utsa.edu) to select a meal plan before the census date (Feb. 3rd). Students that do not choose a plan and have 48 hours or less credits will be automatically accessed the Roadrunner Gold plan. Changes to your meal plan can be made through census date.



# PARKING

Permits can be purchased on the Campus Services website. Students will need to select a Resident permit for one of our five properties to park on campus.





# HOW TO PAY

All students have been charged for housing for the Fall semester. These charges can be viewed on your myUTSA account with your tuition and fees.

There is an option to sign up for an installment plan which can be done via your myUTSA account as well.



**myUTSA Account** 

On Your myUTSA account:  
Select "Student Services"  
Select "Fiscal Services"  
Select "Electronic Check Payment"

For questions on how to pay please contact  
Fiscal Services at 210.458.6037

# HELPFUL LINKS

[Campus Dining](#)

[Campus Parking](#)

[Campus Recreation Center](#)

[Counseling Services](#)

[Resident Handbook](#)

[Student Health Services](#)

[Whataburger Resource Room](#)

# STORES NEAR CAMPUS

## Costco

5611 UTSA Boulevard,  
San Antonio, TX 78249

## CVS Pharmacy

15607 Chase Hill Blvd,  
San Antonio, TX 78256

## H-E-B

9238 N Loop 1604 W,  
San Antonio, TX 78249

## Hobby Lobby

17903 La Cantera Pkwy,  
San Antonio, TX 78257

## Sam's Club

5565 De Zavala Rd,  
San Antonio, TX 78249

## Target

17502 La Cantera Pkwy,  
San Antonio, TX 78257

## TJ Maxx

17822 La Cantera Pkwy,  
San Antonio, TX 78257

## Walgreens

13619 Babcock Rd,  
San Antonio, TX 78249

## Walmart

5555 De Zavala Rd,  
San Antonio, TX 78249

# REMINDERS

1. Complete Unit Condition Form within 24 hours of move in
2. Visit your front desk the first week of classes to get your UTSA ID encoded for your room.
3. Attend your building meeting and get to know your RA and floormates.
4. Participate in Roadrunner Days and other events!

**WELCOME TO YOUR HOME AWAY FROM HOME!**

